

WHAT IS CLAIMED IS:

1. A computerized method for generating reports in a packet switched network, the method comprising:
 - processing a communication at a first enterprise gatekeeper;
 - storing, in memory accessible to the first enterprise gatekeeper, information associated with the communication;
 - parsing the information associated with the communication;
 - and providing an indication of the parsed information.
2. The method of claim 1, wherein processing a communication comprises processing a VoIP communication.
3. The method of claim 1, wherein storing information associated with the communication comprises storing a network identifier associated with a network endpoint.
4. The method of claim 1, wherein storing information associated with the communication comprises storing an identifier associated with a geographic site.
5. The method of claim 4, wherein storing an identifier associated with a geographic site comprises storing an identifier associated with a business establishment.
6. The method of claim 1, wherein storing information associated with the communication comprises storing signaling information.
7. The method of claim 6, wherein storing signaling information comprises storing H.323 signaling information.
8. The method of claim 1, wherein storing information associated with the communication comprises storing a termination cause code.

9. The method of claim 1, wherein parsing the information comprises normalizing values associated with the information.
10. The method of claim 1, wherein parsing comprises parsing values from a communication header.
11. The method of claim 1, wherein providing an indication comprises generating a report containing information associated with the parsed information.
12. The method of claim 11, wherein generating a report comprises generating a report containing information associated with VoIP call details.
13. The method of claim 1, comprising retrieving the information associated with the communication from memory accessible to the enterprise gatekeeper using a log poller.
14. The method of claim 13, wherein retrieving the information comprises retrieving at regular intervals.
15. The method of claim 13, wherein retrieving the information comprises retrieving according to a user preference.
16. The method of claim 1, comprising processing at least as a second communication at a second enterprise gatekeeper;
storing, in memory accessible to the second enterprise gatekeeper, information associated with the second communication;
parsing the information associated with the second communication;
and providing an indication of the parsed information.
17. The method of claim 16, wherein the second enterprise gatekeeper is manufactured by a different company than the first enterprise gatekeeper.

18. The method of claim 16, comprising retrieving the information associated with the first communication and the second communication using a log poller.

19. The method of claim 16, wherein providing an indication of the parsed information comprises providing an indication of the information associated with the first communication and the information associated with the second communication.

20. A computerized system for generating reports in a packet switched network, the system comprising:

a first enterprise gatekeeper communicatively coupled to a reporting server;

wherein the first enterprise gatekeeper is programmed to process a communication at the first enterprise gatekeeper and store, in memory accessible to the first enterprise gatekeeper, information associated with the communication; and

wherein the reporting server is programmed to parse the information associated with the communication and provide an indication of the parsed information.

21. The system of claim 20, wherein the communication comprises a VoIP communication.

22. The system of claim 20, wherein the information associated with the communication comprises a network identifier associated with a network endpoint.

23. The system of claim 20, wherein the information associated with the communication comprises an identifier associated with a geographic site.

24. The system of claim 23, the identifier is associated with a business establishment.

25. The system of claim 20, wherein the information associated with the communication comprises signaling information.

26. The system of claim 25, wherein the signaling information comprises H.323 signaling information.

27. The system of claim 20, wherein the information associated with the communication comprises a termination cause code.

28. The system of claim 20, wherein the reporting server parses the information to normalize values associated with the information.

29. The system of claim 20, wherein the reporting server parses values from a communication header.

30. The system of claim 20, wherein the indication comprises a report containing information associated with the parsed information.

31. The system of claim 30, wherein the report contains information associated with VoIP call details.

32. The system of claim 20, comprising a log poller programmed to retrieve the information associated with the communication from memory accessible to the enterprise gatekeeper.

33. The system of claim 32, wherein the log poller retrieves the information at regular intervals.

34. The system of claim 32, wherein the log poller retrieves the information according to a user preference.

35. The system of claim 20, comprising at least a second enterprise gatekeeper communicatively coupled to the reporting server;

wherein the second enterprise gatekeeper is programmed to process at least a second communication at the second enterprise gatekeeper and store, in memory accessible to the second enterprise gatekeeper, information associated with the second communication; and

wherein the reporting server is programmed to parse the information associated with the second communication and provide an indication of the parsed information.

36. The system of claim 35, wherein the second enterprise gatekeeper is manufactured by a different company than the first enterprise gatekeeper.

37. The method of claim 36, comprising a log poller programmed to retrieve the information associated with the first communication and the second communication.

38. The method of claim 35, wherein the reporting server is programmed to parse the information associated with the first communication and the second communication and provide an indication of the parsed information.